

FLOORREX[®]

GERMAN TECHNOLOGY

**SPC FLOORING:
GENERAL COMMERCIAL &
RESIDENTIAL LIMITED WARRANTY**

www.floorrex.com

Love Your Floor A Little More!



WARRANTY

FLOORREX SPC flooring has a limited 10 year **Residential Warranty** and a limited 5 year Light **Commercial Warranty** for wear to the finish, under proper usage and maintenance conditions. While the 100% waterproofness of FLOORREX SPC flooring is guaranteed, spills should be cleaned up regularly to avoid the chance of mold or mildew development.

Only the original purchaser is covered by the guarantee, and each claim requires evidence of purchase. Only the FLOORREX SPC material is covered by the guarantee; no labor is included. Claims for wear must include a minimum area of a dime. Depending on how long the FLOORREX SPC floor has been laid, this guarantee is prorated. Depending on how long it has been since the FLOORREX SPC floor was laid, a certain percentage would be replaced. Inspection techniques deemed appropriate by the Manufacturer must be used to demonstrate a product defect. Warranty is contingent upon Manufacturers receiving written notice of the purported fault from the purchaser prior to the end of the warranty period and proof that the items were installed properly.

Exclusions

- Any visible defects noted after installation.
- The warranty does not cover bridging (which results from inadequate expansion spacing) or chipping (material will chip if sharp items are dropped on it). Any claims for these issues won't be taken into consideration. Consequential or incidental damages, such as any loss, expense or damages other than to the flooring itself that may result from a defect in the flooring
- Inadequate installation, such as installation by unlicensed person(s)
- Additional underlayment when pad is attached
- Failing to record the findings of the moisture test on the subfloor's concrete.
- The warranty terms do not cover the re-installation of a product that has already been installed.
- Poor upkeep or carelessness, such as the development of mold or mildew as a result of an abundance of moisture buildup.
- Accidents, abuse, or misuse
- Building settling or uneven sub-floor
- Wheelchairs, office chairs, or any heavy mobility equipment
- Damages caused by furniture without felt pads or protective covers, Heavy furniture causing pinch points
- High heel shoes with pointed heels.
- Damages caused by sharp objects making contact with the floor
- Damage caused by excessive sunlight
- Damages caused by liquids/food product stains
- Damages caused by urine or other bodily fluids

Baba Flooring Pvt. Ltd.
Khasra No 62,63, Tikawara Road, Tikawara
Tehsil – Kishangarh, District -Ajmer (Rajasthan) India

User Guide

- Food and beverage, chemicals and other foreign matter need to be cleaned immediately to avoid staining
- Place natural fiber rugs at entry points to help trap grit and absorb moisture that may damage the finish. This can protect the floors from dirt or wear. Only natural fiber rugs should be used. No rubber rugs or pads.
- Add felt pads to all furniture and chair legs to prevent damage to the floor. Replace the felt pads when dirty or worn. For extremely heavy objects, use wide, non-staining rubber cups. Protective floor coverings for wheeled office furniture should be used.
- We recommend a diluted solution of Simple Green or another gentle cleaner for regular cleaning and removing grease and smudges from your floor.
- Protect your floor against direct sunlight or any intense source of artificial lighting. Over time, intense natural and artificial light may discolor the floors.
- Do not roll, or drag heavy objects across your floor. Do not wear shoes having heel taps, spikes, cleats, rocks, gravel or sharp objects protruding from the sole.
- To prevent abrasive dirt and dust from accumulating and scratching the finish, vacuum, sweep or dust mop your floor once a week or more if needed. The vacuum head should be a brush or felt attachment. Do not use a vacuum with a beater bar head.
- Do not use harsh abrasive cleaners, bleach, ammonia or vinegar based cleaners, wax or acrylic polishes, or oil soaps. These may dull or damage the finish, leaving a greasy film and making the floor slippery and more difficult to clean.